Mitigating the Spread of COVID-19

Dear Valued Provider,

We appreciate your partnership over the past several days as we looked for ways to increase members’ access to telehealth and to help you continue to provide quality behavioral health services to your patients during this unprecedented time.

To mitigate the spread of COVID-19, Beacon is committed to enabling members to remain in their homes to reduce exposure and transmission, and to preserve health system capacity for the duration of this public health emergency consistent with governmental mandates. Where telephonic or telehealth services are covered by a member’s Plan, Beacon will permit providers to deliver clinically appropriate, medically necessary covered services to members via telephone or telehealth (secure live video conferencing) during the COVID-19 crisis.

Guidelines for BH Services

This notice is sent from an unmonitored email account. Do not reply to this email, instead call our National Provider Line at 800-397-1630.

IMPORTANT: Beacon strives to provide members with accurate, current Provider Directory information. Providers are required to notify Beacon about any inaccuracies so that appropriate corrections may be made.

Practitioners: Visit CAQH, update, and attest
**Provider Groups and Facilities:** Visit our provider portal or call our National Provider Service Line

**Contact Us**
Ideas and suggestions for future editions? Questions or to need a hard copy?
**National Provider Service Line:** 800-397-1630