Dear Clients and Caregivers,

Please know that your health and safety is of the utmost importance to BSOTR.

We are closely monitoring the recommendations of the Center for Disease Control (CDC), local health authorities, the governor’s office, and the Colorado Department of Public Health and Environment. We also are also working with other provider organizations to ensure accurate information is shared and provided to families and providers.

As essential health care workers providing a medically necessary service, we recognize the continuity of services is vital. We are committed to providing these services face to face as needed if telehealth is not clinically indicated. We are taking every precaution to avoid exposure for our clients and our therapists. We invite you to do the same.

During this unprecedented time, if anyone in the household is sick, or has a fever, sessions must be cancelled, preferably before therapists arrive at the home.

We are practicing increased attention to good hygiene and sanitizing practices and referring to the CDC recommendations including, but not limited to frequent hand washing. We ask that you also do what you can to prevent possible spread of illness by following the recommendations as well.

If any of the following criteria are met, cancel the session(s) or use Telehealth if available. We have been providing training to staff on delivering telehealth and will continue to support therapists with this method of service delivery.

Sessions must be canceled if anyone in the home or the therapist is exhibiting symptoms of illness and/or identified by a Dr. or health department to have been likely to have been exposed to Coronavirus (COVID-19)

- if someone in the home has a fever, they must be fever free (without the use of medicine) before and at least 7 days have passed since symptoms first appeared before in-home services can be delivered.
- if someone in the home has tested positive, they must no longer have a fever (without use of medicine), other symptoms have improved, and they receive two negative tests in a row, 24 hours apart before services are delivered in home.

The sensitive nature of our work, and our strict following of the CDC guidelines, for the protection of our staff and all the clients we serve, there is no exception to these mandated precautions.

If you think you, or anyone in the household may have been exposed to COVID-19, please let us know as soon as possible so that we can plan accordingly, and attempt to avoid disruption of services.

We are working hard to continue to provide quality services in a safe manner. Please assist us by following all CDC Guidelines. More information may be shared as we learn more. Thank you for all you do. Be well. We are all in this together.

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By signing below, you are indicating that you have read and understand regulations for notification of illness and for face to face services.

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Client or Care Provider Signature                                       Date

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Client or Care Provider Printed Name                                   Client Printed Name (Person receiving services)